

Break Up With Bad Transfers Promotion (the “Promotion”)

Terms & Conditions

Get **\$100 in credit** (the “Credit”) to use towards a future purchase when you submit a video and/or photo with a description of what went wrong with a bad transfer order with another transfer supplier, **other than** Transfer Express, Stahls’, or TKO Transfers. Transfer supplier should remain anonymous and not be named or shown, and no logos or other identifiable information or proprietary information should be used or shown. Additionally, no profanity, inappropriate language or content should be used or shown. To qualify for the Credit, your videos and/or photos must meet Transfer Express’ requirements set forth below (the “**Credit Criteria**”). Transfer Express reserves the right, in its sole discretion, to refuse any submissions that violate the Terms & Conditions of this Promotion, or Transfer Express’ Terms and Conditions, or the Credit Criteria.

By submitting videos and/or photos, you are giving permission for Transfer Express, and its affiliated companies, to use, publicly display, broadcast, reproduce, digitize, alter, edit, adapt, create derivative works, exploit, license, commercialize or otherwise use, in its sole discretion, the photos and videos you submit and/or your name publicly on our website, social media posts, blog posts, or through paid media placements for advertising, promotion, and other commercial and business purposes, as may be determined in Transfer Express’ sole discretion.

By participating in this Promotion, you also provide Transfer Express all legal rights and intellectual property rights, including copyrights, in the videos and/or photos that you submit to us and you agree that Transfer Express shall be the exclusive owner in perpetuity of all rights, including copyright, in the photos and videos that you submit.

You understand and agree that your photos and videos may be edited by Transfer Express and that you have no right to review or approve your videos and/or photos before they are used by Transfer Express.

Promotion **begins on March 19, 2026** with end date for the Promotion to be determined by Transfer Express in its sole discretion. If you qualify for the Credit based on the Credit Criteria, Credit will be available on your Transfer Express account within one (1) week of our approval of your videos/photos. Credit expires twelve (12) months after approval. **Credit limited to one per customer account (which account is linked to the same customer’s email, address and phone number) and is non-transferable by customer. No duplicate accounts can be created or used by customer for Promotion purposes.** Credit cannot be used towards prior purchases or any open balances. **Credit only applies to custom transfers or stock number transfers. Credit cannot be used for apparel, equipment,**

HTV, shipping costs, or taxes. Transfer Express reserves the right to disqualify you from participating in this Promotion, at any time, if in Transfer Express' sole discretion your actions are outside the parameters allowed under this Promotion or Transfer Express' Terms and Conditions.

The **Credit Criteria** for your videos and/or photos for this Promotion are as follows:

- Participants represent and warrant to Transfer Express that they are at least 18 years of age, and have full right, power, and authority to agree to participate in this Promotion and agree to these Terms and Conditions
- The videos/photos must be of good quality and resolution; no blurriness
- The transfer defect/error needs to be clearly visible
- No mention of product names, names of suppliers, supplier branding/logos, or packaging
- No licensed artwork
- No music, graphics, or overlays that could create copyright issues
- Participants must confirm that they created the content and have the right to share it
- The submitted photos/videos must show a real transfer issue experienced by the submitter, not staged or recreated
- The content must not be taken from another website, social media account, or competitor advertisement
- No profanity, offensive language, or inappropriate gestures
- Participants must have a valid Transfer Express account to receive the credit (no cash value)